

Get UZURV's accessible, high-quality door-to-door transportation

UZURV

UZURV provides reliable on-demand and pre-scheduled transportation in clean and comfortable private vehicles with highly qualified Drivers ready to support Riders who need extra assistance.

What you'll love about UZURV

- Accessible, door-to-door service every ride
- On-demand and advanced scheduling
- Courteous Drivers ready to provide assistance
- A welcoming environment for service animals
- Rides monitored by real people before and during the ride
- Convenient ride scheduling with the UZURV Ride app (available in select programs)

Reliable and convenient transportation you can trust

Who are UZURV Drivers?

UZURV Drivers pass detailed background checks and required substance abuse testing protocols.

Every Driver and Customer Service Representative completes role-specific training to meet the needs of all customers, including older adults and people with disabilities. This includes people needing door-to-door service, people traveling with service animals, and people with intellectual and/or less obvious disabilities.

All vehicles operating on the UZURV platform are inspected and must meet all applicable federal, state, and local transportation laws and regulations. To ensure service quality and safety, UZURV Staff use vehicle tracking technology and Driver safety metrics to monitor every ride in real-time.

Where does UZURV operate?

UZURV is available in communities across the country. UZURV operates through direct Rider choice programs and/or partnerships with the following:

- Public transit agencies
- Paratransit providers

Learn more about riding with UZURV in your city.

Visit [UZURV.co/Ride](https://uzurv.co/ride)

- Local communities
- Non-Emergency Medical Transportation (NEMT) providers
- Healthcare providers and other organizations

For a list of current UZURV locations, visit [UZURV.co/Ride](https://uzurv.co/Ride).

Who can ride with UZURV?

UZURV provides both ambulatory and wheelchair-accessible service. Eligibility and service level varies by program. If UZURV is available in your community, you will need to check with your local transit agency or transportation provider to learn more.

High-quality, door-to-door service

Standard service

Available for any individual who can safely ride in a sedan or SUV. This includes:

Individuals traveling with service animals

Individuals who use manual wheelchairs that can be folded and stored within the vehicle's trunk or cargo area. Individuals must be able to transfer between their mobility devices and vehicle seats with minimal assistance.

Please note: Drivers will assist with the folding and storing of mobility devices upon request.

Wheelchair-accessible vehicle (WAV) service

If you use mobility devices that cannot be stored in a vehicle's trunk or cargo area and you cannot safely transfer to the seat of a standard UZURV vehicle, you can request a WAV vehicle. UZURV partners with local WAV providers who meet all program requirements.

Important: Availability of UZURV WAV service varies by location, so check with your local transit agency or transportation provider to see if WAV service is available in your community.

What UZURV Riders say

"Drivers are nearly always on time and the vehicles are clean and comfortable. Accommodating me and my guide dog is not a problem for Drivers. When I am matched with a UZURV Driver, I do not have the usual anxiety that often accompanies trips taken with other rideshares."

"I love this service! I have a very hard time getting into paratransit buses and really get embarrassed to ask for the ramp. With this service, I get a little bit of dignity back because getting in a car is a lot easier for me, and every person who has driven me so far has been very nice."

Ready to ride with UZURV?

Learn more about UZURV, how it works, and more.
Visit [UZURV.co/Ride](https://uzurv.co/Ride)